

# Now caring for you at Wayne Wellness...and IU Health Urgent Care.

In addition to visiting Wayne Wellness, MSD Wayne Township employees and family members enrolled in the health plan may now receive \$0 copay health services at IU Health Urgent Care (all six locations) when Wayne Wellness is closed, Monday – Friday, 6 – 8 pm, and Saturday and Sunday, 8 am – 6 pm.

#### READ THESE FREQUENTLY ASKED QUESTIONS TO LEARN MORE.

# Wayne Wellness hours

Monday: 7 am - noon and 1 - 5 pm

Tuesday: 8 am - noon and 1 - 6 pm

Wednesday: 9 am - 1 pm and 2 - 6 pm

Thursday: 8 am - 1 pm and 1:30 - 6:30 pm

Friday: 7 am - noon and 1 - 5 pm

# IU Health Urgent Care hours

(MSD Wayne Township employee access)

Monday - Friday: 6 - 8 pm

Saturday - Sunday: 6 am - 8 pm
(all six locations)

# Who is eligible to use the Enhanced Access program at IU Health Urgent Care?

MSD Wayne Township employees and family members participating in the health plan may visit IU Health Urgent Care for services when Wayne Wellness is closed.

### What conditions can be treated at IU Health Urgent Care?

- Aches and pains
- Possible broken bones
- Cold, flu, congestion
- Allergic reactions
- Minor injuries and minor cuts that may need stitches

IU Health Urgent Care also offers X-ray and imaging services.

#### What is the cost of visiting IU Health Urgent Care using the Enhanced Access program?

There is a \$0 copay for visits to IU Health Urgent Care if visiting when Wayne Wellness is closed, Monday – Friday, 6 – 8 pm, and Saturday and Sunday, 8 am – 6 pm.

## What do I need to do to get the \$0 copay?

You must bring your Enhanced Access membership card to your urgent care visit; otherwise, you may be responsible for full payment at the time of service.

## Under what circumstances can I visit urgent care?

If you have an immediate medical need and Wayne Wellness is closed, you should visit IU Health Urgent Care.

#### Which urgent care location may I visit?

The Enhanced Access program is available at all six Indianapolis-area IU Health Urgent Care locations: Broad Ripple, Brownsburg, Greenwood, Lawrence/Fort Ben, Hazel Dell and Plainfield. Visit iuhealth.org/urgent-care for location addresses and phone numbers.

## What if I am new to the health plan or there is a change?

MSD Wayne Township employees joining the health plan will receive their Enhanced Access card the following month. If a dependent disenrolls from the plan, but the employee is still active, a new Enhanced Access card will be mailed to the employee the following month.





Indiana University Health